

Resource Guide



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Habitat for Humanity Silicon Valley selects families on an impartial and non-discriminatory basis. Race, color, gender, national origin, marital status, family status, sexual orientation, age, and religious affiliation are not part of the decision-making process. Equal Housing Opportunity.



About Us

Habitat for Humanity Silicon Valley was formed in 1986 and is an affiliate of Habitat for Humanity International. Habitat for Humanity, a faith-based organization that welcomes people of all beliefs to join in its mission, is committed to eliminating poverty housing throughout the world.

Our Mission

We transform families and strengthen communities by partnering with volunteers, the community, and qualified families with low incomes, to build decent, affordable housing for long-term home ownership.

Our Vision

To be the pre-eminent affordable home builder for hard-working, responsible families with low income in Santa Clara County wanting the stability and security of long-term home ownership

About this Resource Guide

Habitat for Humanity Silicon Valley makes no warranties or recommendations about any of the services or information contained in this guide. This booklet is designed to serve as a list of resources available to residents in Santa Clara County.

Emergency Services

Non-profit organizations that provide assistance for emergencies, emergency shelters for individuals, households and families throughout Santa Clara County. Additional assistance includes emergency grants, security deposits, counseling for employment loss, serious illness, violence, substance abuse, or grief.

Santa Clara County Domestic Violence Hotlines (English and Spanish)

IF YOU ARE IN IMMEDIATE DANGER CALL 911

1-800-279-2962(San Jose and South Santa Clara County)

1-800-572-2728(North Santa Clara County)

1-800-799-SAFE (National Hotline)

211 Santa Clara County

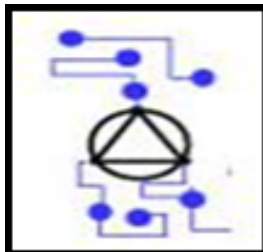


Phone: 2-1-1

Website: www.211ccc.org

Description: Dial 2-1-1 for supportive service assistance. This hotline provides callers with information and guidance concerning a variety of topics. They assist with: emergency services during a disaster; basic needs (i.e. food shelter, etc), criminal justice and legal services, and income support & employment. Please contact for more specific details regarding programs and services.

Help SCC Community Technology Alliance



Phone: 1-800-774-3583

Website: helpscc.org

Description: HelpSCC is a searchable database of health and human service providers in Santa Clara County. There are links to other informative websites such as County agencies in Santa Clara, cities, libraries, Santa Clara Offices of Education, and ChildcareNet.

Santa Clara County Domestic Violence Council



County Government Center, East Wing
700 West Hedding Street, 11th Floor
San Jose CA 95110

Description: The Council works to improve coordination among city and county agencies that provide services to domestic violence victims. They provide effective prevention, intervention and treatment, and improve the response to domestic violence and abuse so as to reduce incidents; and educate the public about the need to end domestic violence.

Sacred Heart Community Services



Phone: (408) 278-2160
Website: www.shcstheheart.org

Description: Provides essential services such as food program, a clothes distribution program and a housing program which assists with past due rent, utilities, and section 8 rent deposits.

Support Network for Battered Woman



1257 Tasman Drive, Suite C
Sunnyvale, CA 94089
Phone: 1-800-572-2782
Website: www.supportnetwork.com

Description: Support Network for Battered Woman provides crisis intervention, emergency shelter, clinical counseling and legal advocacy to battered woman.

Next Door Solutions to Domestic Violence



234 E. Gish Road Suite 200
San Jose, CA 95112
Phone: 408-279-2962
Website: www.nextdoor.org

Description: Next Door Solutions to Domestic Violence provides services to battered women and children by providing emergency shelter. They also provide education for both the victims and the community about the effects of domestic violence.

Asian Women's Home (AACI)



2400 Moorpark Avenue
San Jose, CA 95128
Phone 408-975-2731
Website: www.aaci.org

Description: The Asian Women's Home provides "linguistically competent and culturally sensitive services to abused Asian Americans." They provide services and work with other service providers to help bridge the gap for abused Asian American adults and children.

Baccardo Center– EHC Life Builders



2011 Little Orchard Street
San Jose, CA 95037
Phone: 408-294-2100
Website: www.lifebuilders.org

Description: Emergency shelter with 250 beds for homeless adults and families. One stop homeless prevention programs.

Community Solutions



16264 Church Street # 103
Morgan Hill, CA 95037
Phone: 408-779-2113
Website: www.communitysolutions.org

Description: Community Solutions provides shelter to those in emergency situations; such as domestic violence cases and single parenting teenagers.

Julian Street Inn Invision



358 N. Montgomery Street
San Jose, CA 95110
Phone: 408-271-5160
Website: www.innvision.org/shelter

Description: Homeless shelter for seriously mentally ill persons for up to 90 days with counseling, rehabilitation, and housing referrals.

Montgomery Street Inn Invision



358 N. Montgomery Street
San Jose, CA 95110
Phone: 408-271-5160
Website: www.innvision.org/shelter

Description: Transitional housing and temporary shelter for men for up to 30-60 days.

Runaway Youth Shelter/ Brian Wilson Center



3490 The Alameda
Santa Clara, CA 95050
Phone: 408-243-0220
Website: www.billwilsoncenter.org

Description: Short-term housing for runaways, homeless and other troubled youth ages 11-17.

United Way Silicon Valley



1922 The Alameda
San Jose, CA 95126
Phone: 408-286-8784
Website: www.uwsv.org

Description: The United Way provide free summer meals for Santa Clara County children; with their *Earn it, Keep it, Save it* program that assist Santa Clara County residents with filing tax returns. There is also a program called *Financial Stability Partnership* that “focuses on realistic solutions that increase financial stability and long-term economic independence for individuals and families.”

Housing Assistance & Placement Services

Service organizations with (limited) funding for emergency assistance, emergency shelters and transitional facilities for homeless persons throughout Santa Clara County. Additional assistance includes emergency grants, counseling for loss of employment, serious illness, violence, substance abuse or grief.

EHC Life Builders



2665 N. 1st Street, Suite 210
San Jose, CA 95134
Phone: 408-294-2100
Website: www.ehclifebuilders.org

Description: ECH Life Builder has a extensive network of shelters in Santa Clara County for homeless men, women and children. Their programs that provide immediate needs assistance and effective self-sufficiency strategies to break the cycle of poverty.

Emergency Rental Assistance American Red Cross



2731 N. 1st Street
San Jose, CA 95134
Phone: 408-577-1000
Website: www.siliconvalley-redcross.org

Description: Red Cross offers assistance to families or individuals affected by natural disasters (i.e. earthquakes, fires).

Housing Industry Foundation



1845 S Bascom Avenue
Campbell, CA 95008
Phone: 408-369-9900
Website:
www.housingindustryfoundation.org

Description: An industry-based organization funded by local companies and individuals, such as apartment owners, builders, Realtors, mortgage bankers, accountants, attorneys, insurance companies and other related businesses. HIF provides emergency grants to individuals.

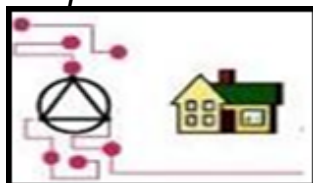
The Salvation Army



359 N. 4th Street
San Jose, CA 95112
Phone: 408-286-8784

Description: They provide youth services such as: after school programs, child care, summer day camp and a variety of other services. In addition, they have meals, shelter, and other adult related programs.

*HousingSCC Community Technology Alliance Housing for Independent People**



Website: www.housingscc.org

Description: This is an internet-based searchable database for subsidized housing in Santa Clara County.

Fair Housing Services

These non-profit organizations provide information or legal services concerning fair housing issues. Asian Law Alliance, Law Foundation of Silicon Valley and Project Sentinel are members of San Jose's Fair Housing Consortium. They work together to prevent housing discrimination in Santa Clara County.

Asian Law Alliance



184 E. Jackson Street
San Jose, CA 95112
Phone: 408-287-9710
Website: www.asianlawalliance.org

Description: The Asian Law Alliance mission is to provide “access to decent housing, preventing and combating illegal and discriminatory housing practices.” They also provide legal services for individuals who have limited English skills.

Law Foundation of Silicon Valley



111 W. St John Street, Suite 315
San Jose, CA 95112
Phone: 408-345-4300
Website: www.lawfoundation.org

Description: Law Foundation of Silicon Valley has a “Fair Housing Law Project that makes efforts to help make housing available to everyone...through community education and enforcing the fair housing laws...FHLP provides free legal services to people who have experienced discrimination in acquiring or keeping housing in Santa Clara County.”

Project Sentinel



1055 Sunnyvale-Saratoga Road, Suite 3
Sunnyvale, CA 94087
Phone: 408-287-4663
Website: www.housing.com

Description: Project Sentinel works with both tenant and landlord on housing disputes, and mediating Fair Housing or discrimination complaints. Other services include HUD certified first-time homebuyers

counseling and workshops, and mortgage default counseling. Project Sentinel ensures that fair housing laws are being applied throughout the housing industry, and provides education and training.

Project Sentinel– Mortgage/ Homeownership Counseling



1055 Sunnyvale-Saratoga Road, Suite 3
Sunnyvale, CA 94087
Phone: 408-287-4663
Website: www.housing.com

Description: Homeownership and mortgage delinquency counseling.

Neighborhood Housing Services of Silicon Valley



1156 N. 4th Street
San Jose, CA 95112
Phone: 408-279-2600
Website: www.ngssv.org

Description: Neighborhood Housing Services of Silicon Valley is a non-profit cooperation, Broker, Realtor and a Mortgage Banker. They offer homebuyer education seminars, credit and mortgage counseling and many other services to encourage homeownership within Santa Clara County.

Homeownership Program

Home Buyer Go!



www.homebuyergo.com

Description: HomeBuyer Go! Helps potential homebuyers understand the finances behind a mortgage. To understand how a mortgage for a Habitat home would fit into your personal household finances you must access HomeBuyerGo! Through the Habitat for Humanity of Silicon Valley's website. The link for HomeBuyerGo! Is under the "Family Services" tab.

Support Services

Residency and Immigration

U.S. Department of State/Travel.State.Gov

877-487-2778.....<http://travel.state.gov>

California Department of Motor Vehicles (DMV)

800-777-0133.....www.dmv.ca.gov

Social Security

800-772-1213.....www.socialsecurity.gov

Catholic Charities

408-468-0100.....www.catholiccharitiesscc.org

Catholic Charities helps immigrants navigate through the process of becoming a U.S. Citizen. They offer interview preparation workshops, ESL classes and childcare services.

Sacred Heart Community Services

408-278-2160..... www.shcstheheart.org

Sacred Heart Community Services connects individuals with programs and services that can help create a successful future. They offer legal services; adult education classes which help clients understand their rights and responsibilities as a resident of America.

Income

Social Security

800-772-1213.....www.socialsecurity.gov

Department of Child Support Services

866-901-3212..... www.scc-dcss.org

Credit and Debit

Annual Credit Report.com

877-322-8228.....www.annualcreditreport.com

AnnualCreditReport.com is a centralized service for consumers to request free annual credit reports, from -Equifax, Experian and Trans Union.

National Foundation For Credit Counseling

800-388-2227 or 866-845-2227

Provides free credit counseling to help individuals build and keep good credit.

National Student Loan Relief

631-223-7973.....www.nationalstudentloanrelief.org

National Student Loan Relief helps by giving individuals the information needed to properly access solutions to their education-based debt.

Debt Relief Network

866-388-0003.....www.debtreliefnetwork.com

Debt Relief Network provides individuals with the resources needed to reduce their debt.

Clear Credit Exchange

408-727-7711..... www.clearcreditexchange.com

Clear Credit Exchange provides personal credit counseling

Sure Path Financial Solutions

408-988-7881.....www.surepath.org

Sure Path Financial Solutions offers a wide variety of services that help individuals create a path to financial success. They offer credit counseling, mortgage counseling and homebuyer education programs.

United Way Silicon Valley: Spark Point Program

510-969-8774.....www.uwba.org/sparkpoint

The Sparks Point Program connects clients with local debt reeducation organizations.

Opportunity Fund

408-297-0204.....www.opportunityfund.org

Opportunity Fund provides enterprising individuals and families with financial training and access to capital to improve their credit.

Legal Aid

Bay Area Legal Aid

408-283-3700.....www.baylegal.org

Bay Area Legal Aid provides free legal help for low-income people living in Santa Clara County. They help clients with domestic violence and housing preservation issues.

Law Foundation of Silicon Valley

408-293-4790.....www.lawfoundation.org

The Law Foundation of Silicon Valley provides free legal services to residents in need living in Santa Clara County. They help clients deal with unfair housing discrimination, educational and parenting teen issues, mental or developmental disabilities, or civil injustice.

Law Help California.org

Pro Bono Project Silicon Valley

408-998-5298.....www.probonoproject.org

The Pro Bono Project provides quality, caring representation to clients with limited means. Their volunteer attorneys make the courts and the protection of the laws accessible to the most vulnerable members of our community.

Employment

CA Workforce Services Branch

408-369-3606

Care

760-944-9050 ext 105..... www.go2care.org

Care offers job preparation and training programs.

Center for Training and Careers

408-251-3165.....www.ctcsj.org

Center for Training and Careers offers a variety of programs that provide employment and educational

opportunities to residents of Santa Clara County.

Center for Employment Training (CET)

408-287-7924.....www.cetweb.org

CET offers educational opportunities and hands-on training to youth and adults from all educational backgrounds but especially to those in need and hardest to serve. They offer training and job placement in a variety of fields including health care, transportation and culinary arts.

CONNECT Job Seeker Center

408-774-2365.....www.connect.one-stop.org

Connect offers employment education and training as well as business development programs to residents of Santa Clara County.

Goodwill Industries of SCC For Career Development

408-998-5774.....www.goodwillsv.org

Goodwill offers a variety of educational training programs for adults with barriers to employment. Graduates of Goodwill’s programs receive job placement assistance.

Occupational Training Institute, De Anza CC

408-864--8869.....<http://oti.fhda.edu/>

The Occupational Training Institute offers hands-on job training and placement services to disadvantaged students at De Anza Community College.

Project Hired

408-557-0880.....www.projecthired.org

Project Hired provide a wide variety of programs and services designed to assist clients with disabilities develop a productive job search including retention support after becoming employed.

Work2Future

408-846-1480www.work2future.biz

Each work2Future One-Stop Center offers a full range of job search services that help jump-start the job search process

Sacred Heart Community Services

408-278-2160..... www.shcstheheart.org

Sacred Heart Community Services’ Job Link staff and volunteers include: an orientation to employment services at Sacred Heart, an individualized assessment process, job preparedness and skills development workshops, vocational counseling, and financial education.

Tax Forms and Tax Preparation Assistance

IRS

800-829-1040 or 408-817-6747.....www.irs.gov

Catholic Charities

408-468-0100.....www.catholiccharitiesscc.org

Catholic Charities provides free tax preparation services.

United Way Silicon Valley: Spark Point Program

510-969-8774.....www.uwba.org/sparkpoint

The Spark Point Program offers free tax preparation services

Family Support and Referral Services

West Valley Community Services

408-255-8033.....www.wvcommunityservices.org

West Valley Community Service connects residents of Santa Clara County with support services such as food banks, rotating shelters and transitional housing.

Santa Clara County Child Support Services Department

1-866-901-3212..... http://www.sccgov.org/portal/site/dcss/

The Santa Clara County Department of Child Support Services exists to provide child support services. Their core services are:

- Opening cases
- Locating non-custodial parents
- Establishing paternity
- Establishing Child Support Orders
- Modifying Child Support Orders
- Enforcing Child Support Orders

Social Services Agency County of Santa Clara

408-491-6300.....http://www.sccgov.org/portal/site/ssa

Provides high quality, professional, financial, and protective services for residents of Santa Clara County.

Seasonal Assistance Programs

The Family Giving Tree*

408-946-3111.....www.familygivingtree.org

The Family Giving Tree partners with business and non-profit organization to fulfill specific wishes of low-income children in Santa Clara County.

The Salvation Army: Christmas Charity*

408-282-1165

The Salvation Army provide Christmas dinners, clothing, and toys for families in need.

Second Harvest Food Bank of Santa Clara County*

1-800-984-3663.....www.shfb.org

Second Harvest partners collect and distribute food to low-income individuals and families within Santa Clara County throughout the year. During the holidays season Second Harvest provides special holiday meals at certain locations.

****Please Contact the organization for program requirements.***

